MAR 1 7 2005

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Dan Kikinis et al.

Case:

P3233D1

Application No.: 09/387.616

Filing date: 08/31/1999

Art Unit: 2642 Subject:

Thjuan P. Knowlin

Method and Apparatus for Providing an Interactive Home Agent with Access to Call Center

Functionality and Resources

Certificate of Transmission under 37 CFR 1.8

Attention: Thjuan P. Knowlin, Examiner

Fax No.: (703) 872-9306

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office

on 03/17/2005

Sheri Beasley

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MAR 1 7 2005

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Į,	In reference to application of Dan Kikinis et al.									
Ś	Serial No. 09/387,616									
S	For Method and Apparatus for Providing an Interactive Home Agent with Access to Call Center Functionality and Resources Transmitted herewith is and an amendment in the above-identified application, under 37 C.F.R. 1.312. No additional fee is required. Applicant claims Small entity status under 37 CFR 1.27. The fee has been calculated as shown below.									
		-		***	CLAIMS AS AME	NDED ****	· ·			
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P.O. B	al Coast) Box 187 as, CA 9 726-145		ncy, Inc.							

Method o	f Transmission: Facs	imile		. (CASE DOCK	BT NO. P32	33D1				
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Serial No	Serial No. 09/387,616										
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Indep Claims	4	Minus	*** 4	0	\$ 100	\$ ₂₀₀	\$ 0.00				
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE Art Unit 2642

Examiner Thjuan P. Knowlin

In Re:

Dan Kikinis et al.

Case:

P3233D1

Serial No.:

09/387,616

Filed:

August 31, 1999

Subject:

Method and Apparatus for Providing an Interactive Home Agent with

Access to Call Center Functionality and Resources

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Response E